

WHITEHOUSE WILL AIM TO STAY OPEN FOR CUSTOMERS AND GUESTS FOR THE FORE-SEEABLE FUTURE (UNLESS DIRECTED TO DO OTHERWISE). WE MAY NEED TO REDUCE THE HOURS THAT WE OPEN AND WE UNDERSTAND THERE NEEDS TO BE EXTRA PRECAUTIONS TAKEN AND INCREASED HYGIENE MEASURES INSTITUTED.

WE HAVE ALWAYS EXERCISED VERY GOOD HYGIENE PRACTICES, BUT WITH THE CURRENT SPREAD OF COVID-19 WE ARE PUTTING EXTRA MEASURES IN TO PROTECT FURTHER OUR GUESTS AND STAFF. BELOW ARE THE VARIOUS STRATEGIES WE HAVE PUT INTO PLAY EFFECTIVE IMMEDIATELY

We have become cash free and ask our customers to pay by contactless card or phone applications such as apple pay to avoid cross contamination from coins and notes.

We are lucky to have a lot of space at Whitehouse with three separate cafe areas which will enable people to spread out.

Hand sanitisers will be available for staff and guests

Loos are available for hand washing - staff have been asked to check they are topped up regularly

Our staff will steriise all cutlery (beyond the regular measures) using gloves.

Staff will continue to wash their hands regularly and make use of hand steriliser throughout the day and all staff handling food will be wearing gloves.

Menus, pay points, and salt and pepper sets will be wiped down with antibacterial use regularly throughout the day.

Extra cleaning of surfaces will be done consistently throughout the day using antibacterial cleaning products and disposable blue roll to avid cross contamination

Guests can request disposable cups for teas/coffees.

Our professionally trained housekeeping team will increase their cleaning regime in all public areas of the hotel.

